



Tenant and Landlord Rights and Responsibilities		
Topic	Service Description	Contact number/ website
<b>Evictions</b>	Know the steps of the eviction process, learn what expect, and what you should be doing.	<a href="https://uwc.211ct.org/eviction/">https://uwc.211ct.org/eviction/</a>
<b>Fair Rent Commissions</b>	Learn what authority the fair rent commission has and what criteria might be taken into consideration when determining whether a rental charge is excessive.	<a href="https://uwc.211ct.org/fair-rent-commissions-connecticut/">https://uwc.211ct.org/fair-rent-commissions-connecticut/</a>
<b>Foreclosures</b>	Are you having problems keeping up with your mortgage payments? Following link offers tips and resources for someone facing a foreclosure. Also learn about scams to be aware of.	<a href="https://uwc.211ct.org/foreclosure-avoiding-foreclosure/">https://uwc.211ct.org/foreclosure-avoiding-foreclosure/</a>
<b>Heating Complaints for renters</b>	Know what temperature landlords must maintain an occupied home or place of residence and during what time of year. Learn who to call in case your landlord is not meeting this obligation.	<a href="https://uwc.211ct.org/heat-complaints-renters/">https://uwc.211ct.org/heat-complaints-renters/</a>
<b>Housing Discrimination</b>	Learn what housing discrimination is and who to contact if you or someone you know has been discriminated against.	<a href="https://uwc.211ct.org/housing-discrimination-fair-housing/">https://uwc.211ct.org/housing-discrimination-fair-housing/</a>
<b>Landlord &amp; Tenant Rights and Responsibilities</b>	Learn the responsibilities of both renters and landlords based on certain state, local, health and fire codes. Know your rights. Learn the obligations of a lease.	<a href="https://uwc.211ct.org/landlords-tenants-rights-and-responsibilities/">https://uwc.211ct.org/landlords-tenants-rights-and-responsibilities/</a>
<b>Rent Increase</b>	Learn about rent increases as it relates to your lease. Provides information of who to contact if you feel your rent has been raised unreasonably.	<a href="https://uwc.211ct.org/rent-increases-connecticut/">https://uwc.211ct.org/rent-increases-connecticut/</a>
<b>Renters Insurance</b>	What happens in the event there is a catastrophe and you lose all your belongings? Learn about renters insurance and how it can help.	<a href="https://uwc.211ct.org/renters-insurance-guidelines/">https://uwc.211ct.org/renters-insurance-guidelines/</a>
<b>Security Deposit Complaints</b>	Learn what a security deposit is and what your rights are to it. What if you are having issues getting your security deposit back?	<a href="https://uwc.211ct.org/security-deposits-connecticut/">https://uwc.211ct.org/security-deposits-connecticut/</a>

If you owe back rent/mortgage payments and are faced with a possible eviction/foreclosure, please refer to the documents titled '**Rent Payment Assistance**' and '**Temporary Financial Assistance- Discretionary Funds**'. For additional financial assistance, legal aid and/or advocacy, or you are faced with an eviction/foreclosure, please contact *211 Infoline* or visit their website at [www.211ct.org](http://www.211ct.org).

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